

## Who to Call About Your Wellness and Incentive Program

Reason for your call	Contact	Contact details
<ul> <li>Registration, Sharecare account or Sharecare profile</li> <li>Sharecare mobile app</li> <li>RealAge® health assessment</li> <li>E-consent</li> <li>PCP selection</li> <li>Health screening and biometrics</li> <li>Blue Rewards incentives</li> <li>Trackers</li> <li>Challenges</li> <li>Green Days</li> </ul>	Sharecare (wellness program administrator)	877-260-3253  Or submit the inquiry via a system ticket while in-platform by clicking on Support/Help, then, Submit a Request
Questions about specialized wellness programs:  Health coaching Weight management Tobacco cessation Financial well-being	Sharecare (wellness program administrator)	877-260-3253
Earned reward, but have not received incentive card	Sharecare (wellness program administrator)	877-260-3253
Problems using incentive card, balance inquiry, or need to report a lost or stolen incentive card	Further (incentive card administrator)	866-758-6119
Issues with <b>www.carefirst.com</b> or <i>My Account,</i> or questions about health plan coverage	CareFirst BlueCross BlueShield Customer Service	Call the number on the back of your member ID card

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